



**The Corporation of the Municipality
Staff Report**

Office of the Treasurer
Manuela Batovanja

Prepared For: Mayor and Council	Report No.: MB 2023-09
Agenda Date: May 2, 2023	File No.: C11

Staff Recommendation

THAT Council receive Report No. MB 2023-09, recommending entering into an agreement with Municipal Government Wayfinders for the purpose of refreshing the Wawa Strategic Plan.

Background

In 2021 the Municipality engaged the services of Municipal Government Wayfinders to conduct a transformation review and strategic plan.

The intent of the transformation review was to ensure that the services and programs provided by the municipality were relevant, appropriate and that they were delivered in an efficient and sustainable. Over 270 service delivery and process topics were reviewed, and opportunities were identified which lay the groundwork for the preparation of the Municipal Strategic Plan.

Both the mission and vision statements were developed thorough the strategic planning process.

Mission Statement – Council and its employees proudly serve the community by providing a balanced range of sustainable, affordable and necessary core municipal services and programs that meet residents’ needs.

Vision Statement – Wawa is a sustainable community focused on providing essential and cost-effective programs and services that contribute to the well-being of all its residents.

The plan identified the municipalities core values:

- Integrity and respect
- Teamwork and collaboration
- Excellent customer service
- Fiscal responsibility and sustainability
- Accountability

Respectfully Prepared and Submitted By:
Manuela Batovanja, Treasurer
Director of Finance

The Strategic Plan was developed for the period 2021 to 2025. Key priorities and action items were identified for all departments. Many of these items have been completed or are currently in progress with an expected completion date in 2023 as identified in the Wawa Strategic Plan Status Report, CAO Update April 30, 2023.

A Strategic Plan Refresh Exercise will provide Council the opportunity to review and refresh the current Strategic Plan to ensure that it remains relevant and sustainable as well as allowing the current Council to place their “stamp of approval” on the Municipalities planned goals and objectives.

Recommendation

To authorize The Corporation of the Municipality of Wawa to enter into an Agreement with Municipal Government Wayfinders Ltd. respecting a Review of the Municipality of Wawa Strategic Plan.